

MARY PIERCE

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PROFESSIONAL SUMMARY

Multi-disciplinary MLIS student with 15+ years of experience across academia, healthcare, and community service. Experience in research synthesis, trauma-informed public service, and instructional design. Offers a unique blend of academic research rigor and meticulous attention to detail, backed by a consistent 4.0 GPA in graduate and post-baccalaureate studies.

EDUCATION

Master of Library and Information Science Expected December 2027
University of North Carolina at Greensboro (GPA: 4.0, in progress)

Master of Arts in English 2001
East Carolina University (GPA: 4.0)
Concentration: Rhetoric and Composition
Minor: Women's Studies

- Oral comprehensive examination passed with distinction

Bachelor of Arts in English 1997
University of North Carolina at Chapel Hill

LIBRARY AND INFORMATION EXPERIENCE

Library Assistant, Volunteer | *St. Mark School, Wilmington, NC* 2013-2014

- Collection Stewardship: Executed circulation tasks and managed the physical housing and reshelving of materials.
- Curatorial Design: Created and implemented thematic monthly displays and exhibits to promote library resources and engage student population.
- Event Coordination: Assisted School Media Coordinator in logistical and creative aspects of annual Book Fair.

Library Branch Book Sale, Volunteer 2021
New Hanover County Public Library, Wilmington, NC

- Organization and Taxonomy: Systematically classified, replenished, and re-organized high-volume inventory by genre, historical significance, and physical condition to ensure efficient retrieval for patrons.

- Public Outreach: Provided navigational assistance and information regarding the library's collections.

ACADEMIC AND TEACHING EXPERIENCE

Research Assistant | *East Carolina University* 2023

- Conducted graduate-level academic research regarding the integration of Generative AI in higher education.
- Performed content analysis and article summarization for publication preparation.
- Organized a structured digital library of sources to streamline the writing process for a tenure-track instructor.

Instructor of English | *University of North Carolina at Wilmington* 2001-2002

- Taught four sections of Composition, Research Writing, and Literature
- Student Perception of Teaching Data ranked consistently "Above Average to Excellent"

Graduate Teaching Assistant | *East Carolina University* 2000-2001

- Taught two sections of Composition and Research in the English Department
- Application of pedagogical theory and studies to teaching practice

Writing Consultant Program Developer | *East Carolina University* 2000-2001

- Facilitated Writing Consultant Program for interdisciplinary service with the Art Department
- Held meetings with faculty/staff, lead writing workshops, provided consultations, attended weekly training, projected program expansion

Associate Director of Communications | *East Carolina University* 1999

- Provided communications services for the Office of the Alumni Center
- Letter writing, written publicity, and collaboration with advertising agencies

HEALTHCARE AND CLINICAL EXPERIENCE

Certified Nurse Aide (CNA) 2018-2022

*Eldercare At-Home; Trinity Grove; New Hanover County Medical Center (Wilmington, NC)
Community Hospice Care (Belville, NC)*

- Provided direct patient care and advocacy for clients in hospice and long-term care settings, ensuring best practice and dignified support.
- Maintained high standards of confidentiality and ethics in accordance with regulated scope of practice and HIPAA policy.
- Precise digital documentation in Electronic Health Records and company systems.

- Demonstrated crisis de-escalation and therapeutic communication skills while assisting diverse populations with complex medical and cognitive needs.

Healthcare Education/Certification

Cabarrus College of Health Sciences | GPA: 4.0 2024

Gaston College | GPA: 4.0 2023-2024

- Clinical Nursing, Medical Terminology, Anatomy & Physiology I, II, Microbiology

Cape Fear Community College | NC Licensure Exam: Passed 2018

- NC Nurse Aide I Certification Program
- NC Registry of Nurse Aides 2018-2024

WRITING EXPERIENCE AND PROFESSIONAL MEMBERSHIPS

Freelance Writer 2025-present

- Poetry
- Creative Nonfiction
- Editing
- Research
- Graphic Design

North Carolina Writers' Network 2025-present

- Engages in professional development focused on narrative structure, storytelling, and the preservation of culture and voice through writing.

Squire Summer Writing Workshop, Davidson College 2025

- Intensive, collaborative residency focused on poetic technique, narrative, form, and publication strategy.

American Library Association 2026

ADDITIONAL EXPERIENCE

Retail Associate

New Hanover Regional Medical Center Gifts (Wilmington, NC) 2016-2018

Dragonflies Gift Shop (Wilmington, NC) 2015-2016

- Roles and duties included keyholder, cashier, inventory ordering and management, new employee training, customer service, restocking, product displays and merchandising

Full-Time Parent and Household Management 2002-2015

- Oversaw the daily development and education of two children by creating structured learning activities and fostering a nurturing environment

- Mastered tasks of time management, transportation, budgeting, problem-solving, multitasking, adaptability, healthcare, and communication skills